

IOT Interstate SaaS & CTO Support Services - 2023

Who We Are:

A small, newly created team designed to assess IOT Current and New Applications for potential to be offered to other states as a multi-tenant cloud hosted solution. Also, our team helps support the CTO and his department as needed.

Our Mission:

To provide outstanding services, solutions, and support at affordable prices for other state governments to satisfy their unique needs as we have done for our own agencies.

Manager: Sarah Steele, Assistant Deputy CTO

Formed: 2022

What We Do:

I-SaaS reviews new and existing Indiana applications for potential to be offered to other states as multi-tenant cloud hosted applications. I-SaaS also provides training, support, and coordinates maintenance for these applications. CTO Support is responsible for billing projects through BQE, reviews and/or creation of SOW, MOU, and SOR on behalf of the other AMMD teams, as well as providing QA, BA, and PM services for the other AMMD teams. We also have team members who can assist in the review of applications for accessibility compliance.

Our Customers:

The 49 states outside of Indiana who have agencies with similar needs to that of our agencies. The four other AMMD teams.

Major Accomplishments:

- The three-year licensing of the Horse Racing Commission Management System to the State of Illinois.
- New contracts for additional development and features.

Current Projects:

- Expansion of HRCM to other states.
- Review of other AMMD applications for potential expansion.